Help for Patients, Survivors, and Caregivers

The American Cancer Society offers support in your community and online to help you during and after cancer treatment. Below are just some of the resources we provide. Visit **cancer.org** or call us at **1-800-227-2345** for more information.

24/7 cancer helpline

The American Cancer Society's cancer helpline provides 24/7 support when you're dealing with cancer by connecting you with trained cancer information specialists who can answer questions about your diagnosis and provide guidance and a compassionate ear. We will connect you with American Cancer Society programs and services and provide you with referrals to other national resources. Call us at **1-800-227-2345** or visit **cancer.org** to live chat with us. We can assist in English, Spanish, and more than 200 other languages via a translation service.

Educational materials about cancer

Our materials can help you and your loved ones understand your diagnosis, treatment, and potential side effects, and provide detailed information on our programs and services. To request materials, call **1-800-227-2345** or visit **cancer.org** and live chat with a staff member.

Places to stay during treatment

Our Hope Lodge[®] program provides a free, nurturing home away from home for cancer patients and their caregivers when they have to travel for treatment. To find a Hope Lodge community near you, contact your doctor, social worker, or patient navigator or visit **cancer.org/hopelodge**.

Rides to treatment

When transportation to treatment is a concern, we may be able to help provide the rides. Our Road To Recovery[®] volunteer drivers provide free rides to cancer patients who would otherwise have difficulty getting to their cancer-related appointments. In some areas, we also offer community transportation grants to health systems to help patients get to treatment. Visit **cancer.org/roadtorecovery** to learn more.

Connecting cancer survivors

Our Cancer Survivors Network[™] (CSN) provides a safe online connection where cancer patients and caregivers can find others with similar experiences and interests. As a CSN member, you can participate on discussion boards, join a chat room, and build your own support network. To become a member, visit **csn.cancer.org**.

Breast cancer support

Our Reach To Recovery[®] program connects breast cancer patients with trained volunteers to receive peer-to-peer support on everything from practical and emotional issues to helping them cope with their disease, treatment, and long-term survivorship issues. To learn more, visit **reach.cancer.org**.

Hair-loss and mastectomy products

Cancer and cancer treatment can have profound effects, including some that alter a patient's appearance, such as hair loss. The American Cancer Society's "tlc" Tender Loving Care[®] program helps women with appearance-related side effects by offering them a variety of affordable wigs, hats, and scarves as well as a full range of mastectomy products. These items can be purchased from the privacy of their own home by calling **1-800-850-9445** or visiting the "tlc"™ website at **tlcdirect.org**.

American Cancer Society books

We publish books that help patients and their caregivers when they are dealing with a cancer diagnosis and treatment. They range from patient education, quality of life, and caregiving issues to healthy living. Visit **cancer.org/bookstore** to learn more; our books also are available through major book retailers.

Survivorship guidelines and additional resources

We have materials and resources for survivors to help with quality-of-life and other needs during and after cancer treatment. Our cancer survivorship guidelines for specific cancers help doctors manage the unique needs of survivors, and our nutrition and physical activity guidelines for survivors help you know how to live your best life and reduce your risk for cancer coming back. Visit **cancer.org/survivorshipcenter** for more information.

Caregiver support resources

As part of our commitment to support family members and friends providing care to loved ones with cancer, the American Cancer Society developed the *Caregiver Resource Guide* (**cancer.org/caregiverguide**). In addition to information about the caregiving process and what to expect with a cancer diagnosis and its treatment, this tool focuses on caregiver self-care, communication, coping, and caregiver resources. Another helpful resource is our *Caregiver Support Video Series* (**cancer.org/caregivervideos**), which provides educational support to caregivers as they assist with everyday needs of loved ones and provides self-care techniques to improve their own quality of life.

Clinical trials

If you would like to learn more about clinical trials that might be right for you, start by asking your doctor if your clinic or hospital conducts clinical trials or contact us at 1-800-227-2345 and speak with one of our caring, trained staff. You can also visit **cancer.org/clinicaltrials** for more information.

cancer.org

Our website offers access to the most recent and accurate cancer information and helps you find programs and services in your area. A few pages of note are:

- cancer.org/survivors a hub for support and treatment topics, as well as treatment and survivorship tools
- **cancer.org/videos** features to-the-point videos on cancer-related topics, including cancer basics, cancer treatments, clinical trials, American Cancer Society programs and services, the effects of survivorship, personal stories, and more
- **cancer.org/treatmentdecisions** cancer treatment decision tools and resources to help you get through cancer diagnosis and treatment
- **cancer.org/support** more information about the American Cancer Society and other programs and services in your area
- **cancer.org/languages** links non-English speakers to cancer information in other languages
- **cancer.org/phm** information and tracking worksheets to help you organize and navigate your cancer experience
- **cancer.org/hopelodge** find a Hope Lodge community near you
- Live chat with our caring, trained staff simply by going to **cancer.org** and clicking on "Live Chat."





